Programme
Professional training and certification

ENGAGE · EQUIP · EMPOWER
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**ENGAGE. EQUIP. EMPOWER.**

The International Trade Centre (ITC) is the joint agency of the United Nations (UN) and the World Trade Organization (WTO).

ITC is the only UN agency fully dedicated to the development of small and medium-sized enterprises (SMEs).

The ITC Supply Chain Management Programme trains SMEs and professionals globally:

- We engage and equip local partners to provide leading training and professional certification in supply chain management (SCM).

- We empower participants to advance their careers and improve enterprise competitiveness.

Administered by ITC, the internationally recognized Diploma in Supply Chain Management and certificate-level training is delivered by over 60 licensed partners in more than 40 countries.

Developed by a team of global experts, training to achieve the Diploma in Supply Chain Management covers every stage of the purchasing and supply chain management process through four course modules:

1. Strategy and Planning
2. Sourcing
3. Operations
4. Logistics

Supply chain skills and competencies enable enterprises across industries to optimize operational costs while improving quality, productivity and lead-times to meet customer requirements.
Our vision is to support SCM skills training for development.

Our mission is to engage institutions in offering training locally, to equip local partners with leading training approaches / materials and to empower participants to develop solutions to organizational challenges.

Our focus is on promoting enterprise competitiveness.

We partner with organizations that are committed to developing high-quality training services. Courses are offered through qualified partners under fee-based licensing arrangements. Our partners include business-training centres, consultancies, technical institutes, universities and trade support institutions.

Through ITC training, skills and competencies to master for improved supply chain management include:

- Developing the right supply chain and costing strategies
- Tackling critical issues in a supply network
- Applying the best negotiation techniques
- Using the most suitable systems for managing operations and inventory
- Implementing effective purchasing, supply, logistics, and warehousing methods

Enterprise efficiency is essential to success in the international marketplace. Competitiveness hinges on the ability to cost-effectively and sustainably manage supply chains.

**OUR APPROACH: FACILITATING SUPPLY CHAIN SKILLS TRAINING**

**REDUCE TOTAL COSTS**

**ENSURE CONTINUITY OF PRODUCTION**

**RESPOND QUICKLY TO MARKET CHANGES**

**INNOVATE**

**IMPROVE QUALITY**
OUR MISSION
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OUR VISION
To support SCM skills training for development.
RESULTS

ITC results-based management (RBM) and certification indicators

Over 45,000 participants trained, 60,000 exams delivered and over 6,000 professionals certified since 2003.

PROGRAMME AT A GLANCE

**SERVICE**
Enterprise competitiveness
Contributor to $51 million USD in enterprise cost savings. Up to 100% productivity improvement.

**NETWORK**
Multiplier network (widest ITC expert network)
One network partner enables 49 local enterprises, on average.

**VALUE**
Economic value
Partners generate combined revenue of $1.5 million USD per year, on average.

**EFFICIENCY**
Strong Programme / process governance
The programme is ISO 9001:2015 certified and training materials conform to the highest standards.

**SUSTAINABILITY**
Direct contributor to the UN Sustainable Development Goals (SDGs), the “Global Goals”
Official Reporting on SDG 4 (Quality Education).
As the United Nations-based initiative for professional certification in supply chain management, ITC’s global partner network includes diverse institutions and organizations.

OUR FOCUS AREAS

ITC’s supply chain management programming is built on three pillars:

1. High-quality training materials
2. Networks
3. Professional certification

Our core focus areas are diverse and address aspects of relevance to each pillar:

- Supply Chain Management Training for SMEs
- E-learning for Supply Chain Skills Development
- SCM-related Technical Assistance
- Alumni Benefits and the ITC Network
- Supply Chains and Sustainable Development
- Disruptive Technologies and SCM
Establishing professional credentials can be a stepping-stone for a career in SCM and enhances the human capital of enterprises of all sizes. Through participation in ITC training, enterprises from around the world have realized the benefits of better supply chain management. ITC’s global network of diverse partners has been instrumental in successfully delivering supply chain management skills training for development. The partner model results in a multiplier effect.
PROGRAMME / PARTNER EVENTS

Along with local network partners, the ITC Supply Chain Management Global Round Table is held in a different country on a biannual basis. Partner events, including training sessions, are offered on an ongoing basis.

GET INVOLVED

Interested in becoming a licensed partner?
Want to find and register with a local training partner?

SUPPLYCHAIN.INTRACEN.ORG