

UKTP JAMAICA

IT & BPO
Exporters Directory

2025



International
Trade
Centre



**UK International
Development**

Partnership | Progress | Prosperity



IT & BPO

Exporters Directory

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ABOUT THE UK TRADE PARTNERSHIPS PROGRAMME (UKTP)

The United Kingdom Trade Partnerships (UKTP) Programme aims to enhance trade from African, Caribbean, and Pacific countries (ACP) to the United Kingdom (UK) by leveraging Economic Partnership Agreements (EPAs). This programme operates in partnership with government agencies, private sector organizations, public sector institutions, small and medium-sized enterprises (SMEs), and other local stakeholders. It is funded by the Foreign, Commonwealth & Development Office (FCDO) of the United Kingdom and implemented by the International Trade Centre, a United Nations (UN) and World Trade Organization (WTO) agency based in Geneva, with the objective of supporting SMEs and their ecosystems in emerging economies.

The programme has a digital component, designed to support the Jamaican IT and BPO sector in becoming more competitive in the UK market. This component supports ten Jamaican IT and BPO enterprises in accelerating their business development and export services to the UK. This includes targeted coaching, training on export marketing, and opportunities to participate in B2B events and a market exploration trip to the UK.

Project Duration: 15 July 2024 - 31 March 2025

Project partners:

- Jamaica Promotions Corporation (JAMPRO)
- Jamaica's Technology & Digital Alliance (JTDA)

ABOUT THE FOREIGN, COMMONWEALTH & DEVELOPMENT OFFICE (FCDO)

The Foreign, Commonwealth & Development Office (FCDO) is the UK government department responsible for advancing British interests globally through diplomacy, development, and international partnerships. It focuses on promoting sustainable economic growth, fostering trade relations, addressing global challenges such as climate change and health crises, and supporting international peace and security. The FCDO works to strengthen the UK's relationships with nations and organizations worldwide, helping to shape a stable and prosperous global environment.

Key Responsibilities:

1. Foreign Policy and Diplomacy:

The FCDO manages the UK's relationships with other countries, promoting British values such as democracy, human rights, and the rule of law. It engages in negotiations, treaties, and partnerships to advance the UK's global interests.

2. International Development:

A major component of its mandate is reducing global poverty, providing aid to developing nations, and supporting the achievement of the United Nations' Sustainable Development Goals (SDGs). Programs focus on healthcare, education, gender equality, and climate change resilience.

3. Crisis Response and Humanitarian Aid:

The FCDO responds to global emergencies, including natural disasters, conflicts, and pandemics. It provides financial and logistical support to affected regions, often partnering with international organizations like the UN and NGOs.

4. Trade and Investment:

By supporting British businesses overseas and fostering trade relationships, the FCDO works to create opportunities for economic growth and maintain the UK's role in international markets.



Foreign, Commonwealth
& Development Office

FOREWORD

Jamaica's IT and business process outsourcing (BPO) sector has gone from strength to strength in recent years, earning the distinction of becoming the leading outsourcing destination in the English-speaking Caribbean. To ensure this sector, and the businesses working in it, can continue to thrive, Jamaica has cultivated a dynamic digital services ecosystem—one fuelled by talent, robust infrastructure, and forward-thinking policies.

The country's digital transformation is not merely because of its investments in technology. It has achieved this status by generating and making use of opportunities—such as by creating high-value jobs, strengthening local industries, and fostering a globally competitive environment. Already by 2020, the IT & BPO sector's revenue had reached nearly \$900 million and was employing a workforce of over 60,000 professionals, according to the Jamaica Promotions Corporation—and today it remains a trusted partner for companies seeking best-in-class services.

Jamaica's IT and BPO sector is now setting its sights on forging deeper ties with global markets, including the UK. Through the UK Trade Partnerships (UKTP) programme, an initiative underway across the African, Caribbean, and Pacific countries and implemented by the International Trade Centre with funding from the Foreign, Commonwealth & Development Office (FCDO) of the United Kingdom, Jamaican companies in this sector are receiving training and other support to become ready to export, while accessing tools and opportunities for competing internationally and expanding their digital footprint.

This directory showcases many of the companies that are making Jamaica's IT and BPO sector an international success story. It highlights companies that are not only shaping the industry but are redefining global standards through excellence in innovation and services. As Jamaica deepens its engagement with international markets, we invite partners to explore the wealth of opportunities its IT and BPO sector has to offer and come together to help shape the digital economy of tomorrow.

Ms. Pamela Coke-Hamilton

**Executive Director
International Trade Centre (ITC)**



FOREWORD

As the Minister of Industry, Investment & Commerce, Jamaica's Business Ministry, it is my pleasure to support the launch of the UKTP IT and BPO Directory, an invaluable resource that showcases the exceptional capabilities of Jamaican companies in the Global Digital Services sector. This directory serves as a vital tool in connecting Jamaican businesses with international clients, partners, and investors, reinforcing our nation's position as a global leader in these industries.

The United Kingdom Trade Partnerships (UKTP) Programme plays a significant role in advancing trade among African, Caribbean, and Pacific (ACP) countries, and the United Kingdom (UK) and the European Union (EU). By leveraging Economic Partnership Agreements (EPAs) and the Developing Countries Trading Scheme (DCTS), the programme has opened new avenues for economic growth and development.

Jamaica's IT sector is experiencing rapid expansion, fueled by global digitalisation trends and a growing demand for tech-enabled services. Initiatives such as Jamaica's Technology Innovation District (TID) Accelerator Project, launched in March 2023, have bolstered significantly the capacity of local tech firms, enabling them to access international markets and scale their operations.

This outsourcing sector remains a cornerstone of Jamaica's economy, driving job creation, attracting investment, and strengthening our export revenues. The Jamaican government's commitment to the industry is evident through strategic policies, the establishment of Special Economic Zones (SEZs), data protection legislation, and continued investments in infrastructure and workforce development. These initiatives have created a robust environment for sustainable growth in Jamaica's Global Digital Services sector.

As we look ahead, the continued collaboration between the UKTP Programme and Jamaican stakeholders will drive further growth in our IT and BPO sectors. Through innovation, capacity building, and expanded market access, Jamaica is positioning itself as a leading hub for global digital services.

With my full support, I encourage all stakeholders - both local and international - to explore the wealth of opportunities outlined in this directory and to recognise the immense potential of Jamaican businesses and doing business in Jamaica. As we continue to strengthen our export-driven initiatives, this partnership will help expand Jamaica's reach in the global market. Together, we can build a more prosperous and digitally empowered future, fueled by growth in both export and innovation.

Senator the Hon. Aubyn Hill

**Minister of Industry,
Investment and Commerce**



FOREWORD

Jamaica is the leading Global Digital Services (GDS) location in the English-speaking Caribbean, with its success rooted in the nation's competitive and business-friendly environment and sustained by world-class telecommunications infrastructure, proximity to the North American market and qualified talent pool.

As one of the country's high-performing industries, the ICT/BPOGDS sector continues to see expansions of its over 60 existing companies, the entrance of new BPO outsourcing brands and progression towards higher-level outsourcing services and initiatives to enhance the workforce. Currently, the sector employs over 50,000 agents and generates revenue estimated at over US\$900 million annually.

The sector's growing ecosystem includes emerging technology parks, cost-competitive labor and Special Economic Zone incentives to support investors looking to enter Jamaica's GDS sector.

The Government of Jamaica through its eExport and i, Trade and Investment promotions Agency,— the Jamaica Promotions Corporation (JAMPRO), — which is an agency under the Ministry of Industry, Investment and Commerce (MIIC), is committed to supporting investors keen on maximizing business opportunities within the GDS sector.

These include back-office outsourcing services as well as, voice and text-driven services that span sectors such as banking and finance, human resources and project development are executed by a highly proficient workforce with a cultural affinity compatible with that of the North American market. Opportunities for Business Process, Knowledge Process, Software Development and Legal Processing Outsourcing are also readily available.

To support these opportunities, work continues in developing world-class commercial facilities have been developed across the island and continued training of human capital in areas such as Ai, communication, responsiveness, finance and accounting, human resource outsourcing, receivables management, technical help desk support, outbound sales and generation are ongoing.

JAMPRO's Global Digital Services Department facilitates and guides investors in navigating regulations, market penetration and implementation of their projects from start to finish, while also supporting existing operators to attract new clientele and export their services to the world.

Shullette Cox

**President, The Jamaica Promotion Corporation
(JAMPRO)**



FOREWORD

With our renewed vision, Empowering Locally, Leading Globally, the Jamaica Technology & Digital Alliance (JTDA), formerly known as the Jamaica Computer Society, has been at the forefront of enabling access, influence, empowerment, and leadership in technology for over 40 years in Jamaica. As the premier association for the digital and technology sector in Jamaica, our membership comprises students, professionals, and companies who are learners and practitioners of technology.

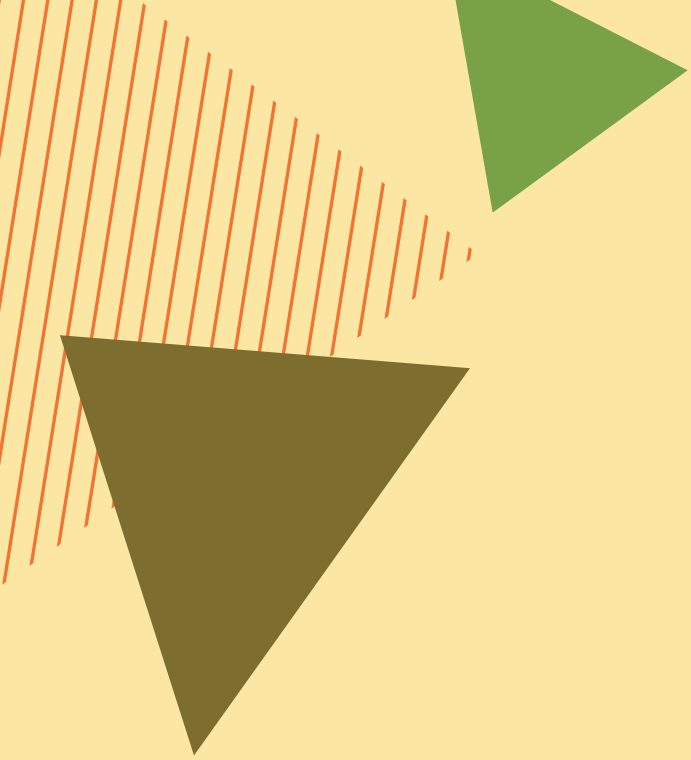
Jamaica's strategic location near the world's largest economy, its status as an English-speaking nation, its reliable infrastructure, and its pool of highly qualified talent are among the many reasons international companies increasingly view Jamaica as their preferred outsourcing destination. Furthermore, the country's progressive policies align with our ambitions to position Jamaica as a leading technology hub in the region.

Over the past four decades, the JTDA has collaborated with governments, private sector organizations, and non-profits on initiatives that empower students, build capacity in the tech sector, and provide access to capital and new markets. These efforts are now bearing fruit, as several Jamaican tech companies are successfully exporting their services to international markets. We are, therefore, thrilled to partner with the International Trade Centre and the UK Trade Partnerships Programme. This collaboration represents a significant step forward in strengthening our mission and supporting the continued growth of Jamaica's technology sector.

Almando Cox

**President, Jamaica Technology & Digital Alliance
(Jamaica Computer Society)**





COMPANY PROFILES



Software Architects

At Software Architects Jamaica, we value personal relationships with our clients, and we prioritize their personal, financial, and operational goals and needs. Our team of IT professionals brings extensive experience in managing technology projects, ranging from developing customized software to selecting tools and platforms and successfully implementing IT solutions. With our ample resources and expertise, we maintain the highest standard of professional service to ensure the satisfaction and success of our clients.



Contact Information

CEO/Director: Damion Daley

Business Contact Number: 1 (876) 3369695

Email: ddaley@softwarearchitectsjm.com

Address: Kingston 2, Jamaica

Website: <https://www.softwarearchitectsjm.com/>

Social Media: <https://www.linkedin.com/company/software-architects-ltd-/about/>
<https://www.facebook.com/saltdja>



Company Information

Year of Establishment: 2007

Legal Status: Limited Liability Company (LLC)

Memberships: Export Max 4 - JAMPRO

Technology Innovation District (TID) Accelerator program - Ja



Human Resources

Full-time staff: 7

Female Staff: 4

IT Staff: 5

Analysts: 2

Marketing & Sales: 0





Expertise & Competencies

Areas of Expertise: Mobile services and applications development, Customized Software Development

Sector Priorities: : Finance, Banking & Insurance, Education

Languages & Tools: Open source CMS (Drupal, Wordpress, Typo3, Magento, Prestashop, Joomla...), Front-end framework (Php, Javascript, Python, Bootstrap, Ajax, MVC...), Back end framework (ASP.Net C#, Django, Ruby on Rails, Laravel...), DBMS (MySQL, MsSql, NO SQL, PostgresS

BPO expertise :

Certifications: Microsoft certified, CSM (Certified Scrum Master), Other

Clients: Jamaica Stock Exchange, VM Group, Island Car rentals



Export Experience

Year(s) of Export Experience : 12

Export Destinations: Trinidad Stock Exchange
Campus Ivy

Indicative man-hour : \$145





itel

Founded in 2012 in Jamaica by Chairman and CEO, Yoni Epstein, CD, itel is the largest homegrown customer experience (CX) provider in the region. With over 12 years of BPO operating expertise, itel has expanded its reach across the Caribbean and Latin America, establishing 11 facilities in 6 countries.



Contact Information

CEO/Director: Yoni Epstein
Business Contact Number: +1 (876) 9536907
Email: Yoni.epstein@itelinternational.com
Address: 38 Coconut Drive, Montego Bay, Jamaica
Website: www.Itelinternational.com
Social Media: itelcx



Company Information

Year of Establishment: 2012
Legal Status: Limited Liability Company (LLC)
Memberships: Global Services Association of Jamaica



Human Resources

Full-time staff: 6000
Female Staff: >50%
IT Staff: 70
Analysts: 5
Marketing & Sales: 10





Expertise & Competencies

Areas of expertise : Business Process Outsourcing (BPO) and Customer Experience, Management

Sector priorities: Travel, Logistics and Hospitality; Retail & eCommerce, Telecommunications, Utilities, BFSI

Languages & Tools : Proprietary AI based analytics tools for contact center operations

BPO expertise: Contact center services (voice, non-voice, digital and back-office services), Digital CXM, AI Analytics and Forecasting

Certifications: PCI, SOCII Type II, HIPAA

Clients: Global brands like Hilton Hotels and Avis Budget Group



Export Experience

Year(s) of Export Experience : 12

Export Destinations: North America, Caribbean, Europe

Indicative man-hour : \$14.75





VLBPO LLC

VL BPO Limited (VLBPO) is a trusted outsourcing partner, renowned for delivering tailored solutions that empower businesses to streamline operations and boost productivity. Committed to excellence and security, VLBPO offers expertise across a wide range of verticals, including customer support, technical support, sales and back-office operations, ensuring services are customized to meet each client's unique needs.

With over five years of industry experience and a dynamic team of more than 80 professionals spanning Jamaica, the Dominican Republic, and the Philippines, VLBPO continues to set the standard for reliable and innovative outsourcing solutions.



Contact Information

CEO/Director: Earl McDonald

Business Contact Number: +1 (443) 720-5543

Email: earl@vlbpo.com hello@vlbpo.com

Address: 34 Duke Street, Kingston, Jamaica

Website: www.vlbpo.com

Social Media: LinkedIn : <https://www.linkedin.com/in/earlmcDonald>

Instagram : <https://www.instagram.com/vlbpo.cx/>

LinkedIn : <https://jm.linkedin.com/company/vlbpo>



Company Information

Year of Establishment: 2019

Legal Status: Limited Liability Company (LLC)

Memberships: JTDA and GSAJ



Human Resources

Full-time staff: 87

Female Staff: 63

IT Staff: 2

Analysts: 1

Marketing & Sales: 6





Expertise & Competencies

Areas of Expertise: Business Process Outsourcing (BPO), voice (e.g. call centre), non voice (e.g. data entry), Inbound and outbound calls, Telemarketing/Sales and cold calling, Email and chat support, Administrative support

Sector Priorities: Insurance, eCommerce, Health, Legal

Languages & Tools: Python, C / C++, Java / J2EE, Back end framework (ASP.Net C#, Django, Cloud Computing (AWS, Google Cloud...), English and Spanish.

BPO expertise : Outsourcing /Offshoring, 24/7 Call Center Operations

Certifications: No certification

Clients: eCommerce : MOOD(Hellomood.co), Proozy (proozy.com)
Insurance: iBTR (ibtr.com), Independence Agency (Independence.agency)
Legal: Judicial Services Company (judicialservicesa.com), Poulin | Willey | Anastopoulos (poulinwilley.com/)



Export Experience

Year(s) of Export Experience : 5

Export Destinations: 0

Indicative man-hour : USA, Canada, Ukraine, Australia





Smart Mobile Solutions (JA) Limited

Smart Mobile Solutions (SMS) began in 2008 as a distributor and retailer of mobile technology. Over the years, it has transformed into a full-service ICT company, now known as SMS Group, specializing in creating, implementing, and maintaining advanced technology solutions. SMS Group delivers exceptional customer experiences through its three core divisions.

- **SMS Software Studio:** Focused on Consulting, Staff augmentation, and custom software development.
- **SMS Technical Services:** Offering IT services, Devices as a Service, Technical support, and Service center operations.
- **SMS Commodities:** Providing comprehensive hardware solutions.



Contact Information

CEO/Director: Dane Spencer

Business Contact Number: +1 (876) 9081483

Email: Dane.spencer@smsja.net

Address: 12 Ruthven Road, Kingston, Jamaica

Website: www.smsja.com

Social Media: linktr.ee/smsmobileja



Company Information

Year of Establishment: 2008

Legal Status: Limited Liability Company (LLC)

Memberships: JTDA



Human Resources

Full-time staff: 94

Female Staff: 56

IT Staff: 22

Analysts: 4

Marketing & Sales: 28





Expertise & Competencies

Areas of expertise : Mobile solutions and applications development, SaaS platforms for business automation, Custom software development for finance, insurance, and telecommunications.

Sector priorities: Finance, Banking & Insurance, Telecommunications

Languages & Tools : Java / J2EE, Front-end framework (Php, Javascript, Python, Bootstrap, Ajax, MVC...), Back end framework (ASP.Net C#, Django, Ruby on Rails, Laravel...), DBMS (MySQL, MsSql, NO SQL, PostgresSql, Oracle...), React JS and Other

Certifications: Certified Scrum Masters (CSMs) for Agile project delivery, Adherence to global best practices in data protection and cybersecurity.

Clients: eLearning Jamaica Limited, Transport Authority, National Commercial Bank, Jamaica Money Market Brokers Limited(JMMB), Grace Kennedy, Advantage General Insurance Company, Digicel Group, Liberty Latin America



Export Experience

Year(s) of Export Experience : 5

Export Destinations: Guyana, Bermuda, Cayman Islands, Suriname, Trinidad & Tobago, Curacao, TCI, Grenada, St. Vincent, St. Kitts & Nevis, Dominica , Anguilla

Indicative man-hour : \$12.00





Adtelligent Limited

Adtelligent is an international marketing and technology firm based in the Caribbean. We offer marketing and creative services that help you compete globally. We empower brands and businesses targeting niche markets, especially within the Latin American and Caribbean (LAC) demographic to excel with custom-tailored messaging and impactful digital advertising.

Led by CEO & Founder Craig Powe, our team takes pride in delivering measurable results for diverse clients, from education to finance and beyond. Our clients include US and UK boarding schools, Jamaica Inn, Grace Kennedy, Exeter, and key government agencies like the Bank of Jamaica.



Contact Information

CEO/Director: Craig Powe

Business Contact Number: +1 (876) 6168756

Email: info@adtelligent.net

Address: 4A Sylvan Avenue, Kingston 5, St. Andrew, Jamaica

Website: <https://adtelligent.net>

Social Media: <https://adtelligent.net/youtube>
<https://www.instagram.com/adtelligent/>
<https://www.facebook.com/adtelligent/>



Company Information

Year of Establishment: 2018

Legal Status: Limited Liability Company (LLC)

Memberships: Private Sector Organisation of Jamaica (PSOJ), JTDA



Human Resources

Full-time staff: 12

Female Staff: 7

IT Staff: 4

Analysts: 3

Marketing & Sales: 3





Expertise & Competencies

Areas of Expertise: Web Applications, Website design including e-commerce websites

Sector Priorities: Finance, Banking & Insurance, Government (civil, military) - local, national

Languages & Tools: Front-end framework (Php, Javascript, Python, Bootstrap, Ajax, MVC...), ERP (SAP, Odoo, Dynamics, Sage...), Wix

BPO expertise :

Certifications: Other

Clients: Grace Kennedy Group, Bank of Jamaica (BOJ), Development Bank of Jamaica (DBJ)



Export Experience

Year(s) of Export Experience : 2

Export Destinations: US, UK, Barbados, Cayman Islands, The Bahamas, Peru

Indicative man-hour : Web Development - \$41.67 USD





TOTAL CREDIT SERVICES LTD.

Total Credit Services Limited (TCS)

TCS is a professional services company with expertise in contact center and debt recovery services. The company's experienced team of agents and collectors works closely with customers to fully understand their business needs and efficiently deliver high service standards for clients and their customers.



Contact Information

CEO/Director: Nasheen Crawle-Wilson

Business Contact Number: +1 (876) 579 6298

Email: nasheenc@jngroup.com

Address: 9 Chandos Place, Papine, Kingston 6

Website: <https://www.totalcreditservices.com/>

Social Media: LinkedIn - <https://jm.linkedin.com/company/total-credit-services-limited>

Facebook - <https://www.facebook.com/totalcreditservices?mibextid=LQQJ4d>

Instagram - <https://www.instagram.com/totalcreditservices/?igsh=MXB0dTJkYnF4bGxkMw%3D%3D#>



Company Information

Year of Establishment: 2003

Legal Status: Limited Liability Company (LLC)

Memberships: Global Services Association of Jamaica (GSAJ)



Human Resources

Full-time staff: 150

Female Staff: 105

IT Staff: 1

Analysts: 9

Marketing & Sales: 1





Expertise & Competencies

Areas of Expertise: Business Process Outsourcing (BPO), voice (e.g. call centre), non voice (e.g. data entry)

Sector Priorities: Finance, Banking & Insurance

Languages & Tools: Cloud Computing (AWS, Google Cloud...)

BPO expertise : Digitisation services (e.g. data entry), Contact center services, Administrative services (back-office services)

Certifications:

Clients: JN Bank, COK Sodality Credit Union



Export Experience

Year(s) of Export Experience : 4

Export Destinations: England - UK

Indicative man-hour : \$17.00





MC Systems

MC Systems, established in 1972, is a leading provider of innovative technology solutions headquartered in Jamaica, with a presence in 26 countries worldwide. Specializing in emerging technologies to address complex challenges, MC Systems delivers exceptional value to customers across various industries, transforming ideas into action and driving digital transformation.



Contact Information

CEO/Director: Dwayne Russell

Business Contact Number: +1 (876) 9298661

Email: dwayne.russell@mcsystems.com

Address: 10-12 Grenada Crescent, Kingston 5, Jamaica

Website: www.mcsystems.com

Social Media:

<https://www.linkedin.com/company/management-control-systems-limited/>

https://www.youtube.com/channel/UCjKnYdn_KN-uSGNtcKS-ZSA/featured

<https://www.facebook.com/mcsystemsltd/>

<https://www.instagram.com/mcsystemsltd/>



Company Information

Year of Establishment: 1973

Legal Status: Limited Liability Company (LLC)

Memberships: JMEA, PSOJ, American Chamber of Commerce, Jamaica Chamber of Commerce



Human Resources

Full-time staff: 113

Female Staff: 59

IT Staff: 63

Analysts: 10

Marketing & Sales: 10





Expertise & Competencies

Areas of expertise : Enterprise Software Development, Core Banking, Cloud & Hybrid Infrastructure, Mobile services and applications development, Customized Software Development

Sector priorities: Banking & Finance, Manufacturing, Real Estate & Construction, Business Process Outsourcing(BPO), Government Tourism, Banking & Insurance, Government (civil, military) - local, national

Languages & Tools : Flutter, Front-end framework (Php, Javascript, Python, Bootstrap, Ajax, MVC...), Back end framework (ASP.Net C#, Django, Ruby on Rails, Laravel...), DBMS (MySQL, MsSql, NO SQL, PostgresSql, Oracle...), Cloud Computing (AWS, Google Cloud...)

BPO expertise : National credit adjustors, Transparent BPO, Sutherland, Coastal

Certifications: Project Management Professional(PMP), Computer Servicing and support(Level 2), Microsoft Azure Solutions, Microsoft certified

Clients: Over 500 clients including National Commercial Bank JN Bank(NCB-JN) and ScotiaDigicel General Jamaica



Export Experience

Year(s) of Export Experience : 15

Export Destinations: Canada, UK and the Caribbean





SHIFT LEFT

Shift Left Limited

A premier Jamaican IT services and solutions provider which caters to a wide range of clients across different industries, including startups, SMEs and multinational organizations. Their experienced team is committed to aid businesses in achieving their goals through tailored, high quality and cost-effective digital solutions. The core offerings include staff augmentation, digital transformation and software development.



Contact Information

CEO/Director: Andrew O'Reggio

Business Contact Number: +1 (876) 527-7534

Email: andrew@shiftleftja.com

Address: 22B Old Hope Road, Kingston 5, Jamaica

Website: www.shiftleftja.com

Social Media:

<https://www.linkedin.com/company/shiftleftja>

<https://www.instagram.com/shiftleftja>



Company Information

Year of Establishment: 2020

Legal Status: Limited Liability Company (LLC)

Memberships: JTDA



Human Resources

Full-time staff: 42

Female Staff: 12

IT Staff: 36

Analysts: 4

Marketing & Sales: 1





Expertise & Competencies

Areas of expertise : Bespoke Software Development, Web and Mobile Applications, Digital Transformation

Sector priorities: Finance, Banking & Insurance, Government

Languages & Tools : Java / J2EE, Front-end framework (PHP, Javascript, Python, Bootstrap, Ajax, MVC), Back end framework (ASP.Net C#, Django, Ruby on Rails, Laravel), DBMS (MySQL, MS SQL, NO SQL, PostgreSQL, Oracle), Cloud Computing (Azure, AWS, Google Cloud), Other

BPO expertise : N/A

Certifications: Microsoft certified, CSM, CSPO, Six Sigma, PMP, PMI-ACP, ISTQB CTFL, Others

Clients: JMMB Group, JN Money Services, National Commercial Bank, Sagicor Group, Grace Kennedy



Export Experience

Indicative man-hour : Starting at \$35



INNOVATE 10X

Innovate 10X Limited

Innovate 10X is a dynamic technology consulting company specializing in innovative solutions that drive business transformation. With a focus on AI, IT consulting, Quality Assurance, Automated testing and enterprise software, Innovate 10X partners with leading technology players to deliver cutting-edge solutions, helping businesses optimize operations, enhance customer experiences, and achieve sustained growth.



Contact Information

CEO/Director: Sheldon Powe

Business Contact Number: +1 (876) 3830140

Email: sheldon@innovate10x.com

Address: 4 Sylvan Avenue, Kingston 5, Jamaica

Website: www.innovate10x.com

Social Media: Instagram- Innovate 10X, FB- Innovate 10X, LinkedIn- Innovate 10X



Company Information

Year of Establishment: 2018

Legal Status: Limited Liability Company (LLC)

Memberships: Jamaica Chamber of Commerce, Jamaica Technology and Digital Alliance



Human Resources

Full-time staff: 10

Female Staff: 5

IT Staff: 10

Analysts: 4

Marketing & Sales: 1





Expertise & Competencies

Areas of expertise : Customized Software Development, Web Applications, AMS SAAS platform (Digitising manual processes in business)

Sector priorities: Finance, Banking & Insurance, Small / Medium Business, Manufacturing, Government - local, national

Languages & Tools : Front-end framework (Php, Javascript, Python, Bootstrap, Ajax, MVC...), Back end framework (ASP.Net C#, Django, Ruby on Rails, Laravel...), DBMS (MySql, MsSql, NO SQL, PostgresSql, Oracle...), ERP (SAP, Odoo, Dynamics, QuickBooks, Sage), Cloud Computing (AWS)

BPO expertise : Digitisation services (e.g. Automated bill payment), Business , / Systems Analysis, Enterprise Design, Software Testing, Robotic Automation

Certifications: AWS certified, CSM (Certified Scrum Master), CISCO, COMPTIA, CISA, CISM

Clients: Jamaica Money Market Brokers, Jamaica National Group, Jamaica Stock Exchange, Proven Group, Pioneer Manufacturers, Access Financial



Export Experience

Year(s) of Export Experience : 4

Export Destinations: United States, Trinidad and Tobago, UK

Indicative man-hour : \$60



ADVANTUM

Port Computer Services Ltd (Trading as ADVANTUM)

The ADVANTUM Software suite is specialized to manage key operations for Ports, Freight Forwarders, Warehouses, Shipping Line Agents, Vehicle Importers & Exporters, Workforce Scheduling, and more. Our solutions drive operational efficiencies through workflow automations and data management tailored to meet industry standards. ADVANTUM offers a modular approach, allowing the seamless integration of individual modules or combinations in one platform.



Contact Information

CEO/Director: Frances Yeo

Business Contact Number: +1 (876) 4189824

Email: fyeo@jamports.com

Address: 4 Fourth Avenue, Newport West, Kingston, Jamaica

Website: <https://advantumpcs.com/>

Social Media:

<https://www.linkedin.com/company/advantumpcs>

<https://www.facebook.com/Advantumpcs>

<https://www.instagram.com/advantumpcs/>

<https://x.com/advantumpcs>



Company Information

Year of Establishment: 1981

Legal Status: Limited Liability Company (LLC)

Memberships: Shipping Association of Jamaica, Caribbean Shipping Association, Port Management Association of the Caribbean,



Human Resources

Full-time staff: 20

Female Staff: 10

IT Staff: 12

Analysts: 3

Marketing & Sales: 2

Admin & Accounting: 5





Expertise & Competencies

Areas of Expertise: Custom Software Development, Enterprise logistics and resource management system

Sector Priorities: Port, Logistics & Workforce Management

Languages & Tools: Python, Java / J2EE, Front-end framework (Php, Javascript, Python, Bootstrap, Ajax, MVC...), Back end framework (ASP.Net C#, Django, Ruby on Rails, Laravel...), DBMS (MySQL, MsSql, NO SQL, PostgreSQL, Oracle...), Cloud Computing (AWS, Google Cloud...)

Certifications: CISCO CCN, Great Plains

Clients: Barbados Port Inc., Port Authority of Jamaica, Kingston Wharves Limited, , Kingston Logistics Center



Export Experience

Year(s) of Export Experience : 10

Export Destinations: Antigua, Barbados, Dominica, Haiti, St. Kitts, Trinidad and Tobago

Indicative man-hour : \$120







For further details, visit the *United Kingdom Trade Partnerships Programme (UKTP) | ITC*
(<https://www.intracen.org/our-work/projects/united-kingdom-trade-partnerships-programme-uktp>)

CONTACTS

Jarmila Sarda Souckova
UK Trade Programme Manager
jsarda@intracen.org

Cathy Sall
Tech Sector Development
csall@intracen.org

Haifa Ben Salem
Tech Sector Development
hsalem@intracen.org

Tastey Blackman
National coordinator - UKTP
tastey@876corporateservices.com

Office Address:
International Trade Centre (ITC)
54-56 rue de Montbrillant 1202 Geneva, Switzerland

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2025

UKTP Jamaica

IT & BPO
Exporters Directory



International
Trade
Centre



UK International
Development

Partnership | Progress | Prosperity