ADVANCING AFGHAN TRADE
EU TRADE-RELATED ASSISTANCE
Export Guide on Carpets
Acknowledgements

This guide was developed by the Afghanistan Center for Excellence (ACE), working under the International Trade Centre, serving in the role of national consulting agency for Afghanistan. The research team managed by ACE included Munir Zadran, Hassibullah Hafizi, David Fox and Syed Kamal.

The ITC would also like to acknowledge the contributions and support received from the Afghanistan Chamber of Commerce and Industries, the Afghan Customs Department (headquarters), the Kabul Customs Department, the Hamid Karzai International Airport Customs Department, the Export Promotion Agency of Afghanistan, and the Handicrafts Promotion Center (Ministry of Commerce and Industries).

This guide is one component of the Advancing Afghan Trade initiative, a 3-year project led by the Afghan Government, supported by the International Trade Centre, and funded by the European Union. This project aims to lay the foundation for strengthening Afghanistan's trade capacities and building a business-friendly environment, with a long-term goal of helping to transform Afghanistan and its regional partners into a vibrant regional economic hub.
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Chapter 1: Sector Analysis

Strengths
Afghanistan has historically been a global leader in the production and export of expertly crafted knotted carpets and hand-woven rugs, made from locally produced wool or cotton, handspun into yarn and then colored with organic dyes. Afghan carpets have long been traded regionally in Central Asia, and demand for Afghan carpets in Europe has increased significantly in the last 100 years. There is international demand both for traditional Afghan carpet designs, as well as more modern designs that are dictated by foreign market demand.

Ranking Among Afghan Exports (2015)

<table>
<thead>
<tr>
<th>Ranking</th>
<th>HS Code</th>
<th>Product</th>
<th>Export Value (in USD Millions)</th>
<th>% of Total Afghan Exports</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>080610</td>
<td>Grapes</td>
<td>$86.1</td>
<td>9.9%</td>
</tr>
<tr>
<td>2</td>
<td>520100</td>
<td>Cotton, Not Carded or Combed</td>
<td>$82.8</td>
<td>9.6%</td>
</tr>
<tr>
<td>3</td>
<td>080620</td>
<td>Raisins</td>
<td>$80.9</td>
<td>9.3%</td>
</tr>
<tr>
<td>4</td>
<td>130190</td>
<td>Natural Gums and Resins (Asafeotida)</td>
<td>$70.2</td>
<td>8.1%</td>
</tr>
<tr>
<td>5</td>
<td>270119</td>
<td>Coal</td>
<td>$56.0</td>
<td>6.5%</td>
</tr>
<tr>
<td>6</td>
<td>070310</td>
<td>Onions and Shallots</td>
<td>$34.2</td>
<td>4.0%</td>
</tr>
<tr>
<td>7</td>
<td>080250</td>
<td>Pistachios, Fresh or Dried</td>
<td>$33.5</td>
<td>3.9%</td>
</tr>
<tr>
<td>8</td>
<td>720449</td>
<td>Ferrous Waste or Scrap</td>
<td>$26.7</td>
<td>3.1%</td>
</tr>
<tr>
<td>9</td>
<td>120740</td>
<td>Sesamum Seeds</td>
<td>$24.9</td>
<td>2.9%</td>
</tr>
<tr>
<td>10</td>
<td>121490</td>
<td>Forage Products (Roots)</td>
<td>$24.5</td>
<td>2.8%</td>
</tr>
<tr>
<td>11</td>
<td>080420</td>
<td>Figs (Fresh or Dried)</td>
<td>$24.4</td>
<td>2.8%</td>
</tr>
<tr>
<td>12</td>
<td>130219</td>
<td>Vegetable Saps and Extracts</td>
<td>$23.5</td>
<td>2.7%</td>
</tr>
<tr>
<td>13</td>
<td>070200</td>
<td>Tomatoes</td>
<td>$21.2</td>
<td>2.4%</td>
</tr>
<tr>
<td>14</td>
<td>080212</td>
<td>Almonds, Fresh or Dried (Shelled)</td>
<td>$16.6</td>
<td>1.9%</td>
</tr>
<tr>
<td>15</td>
<td>081310</td>
<td>Apricot (Dried)</td>
<td>$14.2</td>
<td>1.6%</td>
</tr>
<tr>
<td>16</td>
<td>081090</td>
<td>Fresh Fruits (Other)</td>
<td>$13.7</td>
<td>1.6%</td>
</tr>
<tr>
<td>17</td>
<td>121190</td>
<td>Plants (Medicinal, Perfumary, Insecticidal)</td>
<td>$12.5</td>
<td>1.4%</td>
</tr>
<tr>
<td>18</td>
<td>091020</td>
<td>Saffron</td>
<td>$11.5</td>
<td>1.3%</td>
</tr>
<tr>
<td>19</td>
<td>071390</td>
<td>Leguminous Vegetables</td>
<td>$11.4</td>
<td>1.3%</td>
</tr>
<tr>
<td>20</td>
<td>071331</td>
<td>Beans (Urd, Mung, Black, or Green Gram)</td>
<td>$10.7</td>
<td>1.2%</td>
</tr>
<tr>
<td>21</td>
<td>080810</td>
<td>Apples</td>
<td>$10.6</td>
<td>1.2%</td>
</tr>
<tr>
<td>22</td>
<td>090300</td>
<td>Maté</td>
<td>$10.6</td>
<td>1.2%</td>
</tr>
<tr>
<td>23</td>
<td>090910</td>
<td>Anise &amp; Badian Seeds</td>
<td>$9.7</td>
<td>1.1%</td>
</tr>
<tr>
<td>24</td>
<td>080910</td>
<td>Apricots, Cherries, Peaches, Plums (Fresh)</td>
<td>$8.8</td>
<td>1.0%</td>
</tr>
<tr>
<td>25</td>
<td>570110</td>
<td>Carpets, Knotted</td>
<td>$8.6</td>
<td>1.0%</td>
</tr>
</tbody>
</table>

Source: UN Comtrade Data, Observatory for Economic Complexity

Destination Markets
According to the United Nations Comtrade database compiled by MIT’s Observatory of Economic Complexity (OEC), the top importer of Afghan carpets in 2015 was the United States, with around $4 million dollars in sales. The second and third largest markets for Afghan carpet and rug exports are the UAE and Germany, respectively.
Note: These figures likely do not include carpets that are sold to buyers in Pakistan in bulk quantities (or smuggled across the border) and then re-exported to other countries as products of Pakistan.

Top Destination Markets

- Top global market: The United States
- Top regional market: The UAE
- Top European market: Germany

Key Competitors
Afghanistan faces significant competition in the carpet sector from surrounding countries. While Afghanistan cannot be expected to compete with India, with a population that tops 1 billion, it should be able to increase its export figures simply by reducing the smuggling of unprocessed Afghan-made carpets to Pakistan.

In 2015, Afghanistan was ranked 14th in the world in terms of exports of knotted carpets.
Weaknesses
Afghanistan has a number of significant weaknesses when it comes to carpet exports. Carpets are a heavy commodity, and therefore the most cost-effective means to transport them is by ground or by sea. In order to get carpet shipments to a port, they must be taken by truck through Iran to the Bandar Abbas Port, or through Pakistan to the Karachi Port. Both traders and ACCI officials have reported significant obstruction of the transit of Afghan carpets through Pakistan, with pressure by the Pakistani authorities to allow the carpets to be re-exported from Pakistan with a 'Made in Pakistan' label.

Another weakness for Afghanistan's carpet industry is the limited capacity to process carpets. The processing phase requires chemicals that are not produced in Afghanistan and must be imported at a high cost. Following the intensive cleaning process, the carpets must be dried outdoors, utilizing the sun. In northern Afghanistan, the winter makes this impossible for four months out of the year. Pakistan, on the other hand, has low labor costs, low costs for carpet-processing chemicals (they are produced domestically), and has dry, hot weather year-round in key carpet trading hubs like Peshawar. These factors give Pakistani traders the opportunity to buy unprocessed Afghan-made carpets at low cost, process them in Pakistan, and then export them through the Karachi Port to international markets, with low shipping costs (reportedly subsidized by the Pakistani Government). The result is high profit margins for Pakistani middlemen, with Afghan-made carpets sold around the world as products of Pakistan.

Source: UN Comtrade Data, Observatory for Economic Complexity
Opportunities
Afghanistan’s weak level of formal exports of knotted carpets and hand-woven rugs to international markets means that there is significant room for improvement.

Recent high-level trade promotion projects initiated by the Afghan Government have the potential to positively impact Afghanistan’s carpet sector. Particularly, access to the newly developed Chabahar Port in Iran could facilitate lower-cost shipments by sea to target markets.

Looking at the Top 10 importers of knotted carpets, according to 2015 data from UN Comtrade, it becomes clear that even marginal increases in Afghan exports to these markets would result in tens of millions of dollars in increased exports each year in this sector.

The percentages depicted in the below graph are Afghanistan’s marketshare in these markets. In Japan, the world’s 4th largest importer of knotted carpets, Afghanistan had a 0% marketshare in 2015, which suggests that there are significant opportunities for intrepid traders to break into the Japanese market.

![Top 10 Importers of Knotted Carpets, By Sales With % Afghan Marketshare (2015)](source: UN Comtrade Data, Observatory for Economic Complexity)

Threats
The Afghan carpet industry faces a number of threats at this point in time. One threat comes from imports in inexpensive, machine-made carpets from Iran. While the contemporary
Afghan carpet industry is focused on exports, the loss of the domestic market to a foreign import may damage the export prospects as well, by reducing the cost efficiencies gained by economies of scale. The less carpets that are produced (for both domestic sale and exports) the more expensive each carpet becomes to produce.

A long-term threat that the Afghan carpet industry faces is from the import of lower-cost wool and cotton yarn that has been chemically died. Afghanistan's tradition of hand-spinning yarn and using organic dyes for coloring could be lost as producers seek to be more price-competitive by using lower cost imported yarn. While the imported yarn may technically possess a more consistent texture and more consistent coloring, the use of such yarn also reduces the ‘authentic’ and ‘traditional’ appearance of Afghan hand-knit carpets, and could reduce the appeal of Afghan carpets in its target markets.
Chapter 2A: Step-By-Step Export Process, Air Transport

1.) Obtain Permission to Export Letter from Handicrafts Promotion Center [Carpets & Handicrafts]

Apply for Permission to Export Letter

- Contact details
  - Entity in charge: Ministry of Commerce & Industries
  - Unit in charge: Handicrafts Promotion Center
  - Person in charge: Mohammad Kareem (Marketing Officer) / (+93) 78 320 0921

- Expected results
  - Appointment for inspection

- Requirements
  - Invoice (not ACCI Customs Invoice, but rather an invoice produced by the company itself, listing the value of each product)
  - Traders License
  - Products designated for shipping

- Time frame
  - Waiting time in queue: 5 minutes
  - Processing time: 5 minutes
  - Waiting time until next step: 5 minutes

- Legal justification
  - None available

- Additional information
  - None

- Recourse
  - Entity in charge: Ministry of Commerce & Industries
  - Unit in charge: Handicrafts Promotion Center
  - Person in charge: Mir Azam Kaifar (President) / (+93) 79 921 0957

Inspection of products

- Contact details
  - Entity in charge: Ministry of Commerce & Industries
  - Unit in charge: Handicrafts Promotion Center
  - Person in charge: Mohammad Kareem (Marketing Officer) / (+93) 78 320 0921

- Expected results
  - Approval from inspectors

- Requirements
  - Products designated for shipping
• Time frame
  o Waiting time in queue: 5 minutes
  o Processing time: 20 minutes
  o Waiting time until next step: 5 minutes

• Additional information
  o None

• Recourse
  o Entity in charge: Ministry of Commerce & Industries
  o Unit in charge: Handicrafts Promotion Center
  o Person in charge: Mir Azam Kaifar (President) / (+93) 79 921 0957

Pay for Permission to Export Letter

• Contact details
  o Entity in charge: Ministry of Commerce & Industries
  o Unit in charge: Handicrafts Promotion Center
  o Person in charge: Nabi Naji (Finance Officer) / (+93) 78 430 1549

• Expected results
  o Receipt for Permission to Export Letter

• Requirements
  o Approval of inspectors (no documents needed for signing/stamping)

• Cost
  o Fee of 1% of total shipment value (value estimated by the trader)
  o Payment is made in cash

• Time frame
  o Waiting time in queue: 5 minutes
  o Processing time: 5 minutes
  o Waiting time until next step: 5 minutes

• Recourse
  o Entity in charge: Ministry of Commerce & Industries
  o Unit in charge: Handicrafts Promotion Center
  o Person in charge: Mir Azam Kaifar (President) / (+93) 79 921 0957

Obtain Permission Letter

• Contact details
  o Entity in charge: Ministry of Commerce & Industries
  o Unit in charge: Handicrafts Promotion Center
  o Person in charge: Mir Azam Kaifar (President) / (+93) 79 921 0957

• Expected results
  o Receive copy of Permission to Export Letter

• Requirements
  o Payment receipt

• Time frame
o Waiting time in queue: 5 minutes
o Processing time: 5 minutes

- Additional information
  o A copy of the Permission to Export Letter is also sent to the Ministry of Commerce & Industries

- Recourse
  o Entity in charge: Ministry of Commerce & Industries
  o Unit in charge: International Trade Department
  o Person in charge: Mir Sayed Sayeedi (Director General for Private Sector) / (+93) 79 052 097

2.) Obtain Request to Export Letter (ACCI Headquarters)

Visit ACCI Headquarters, Kabul

- Contact details
  o Entity in charge: ACCI
  o Unit in charge: Export Management
  o Person in charge: Mir Zaman Popal (Exports Manager) / (+93) 70 022 2827

- Expected results
  o Entry

- Requirements
  o None

- Time frame
  o Waiting time in queue: 5 minutes
  o Waiting time until next step: 3 minutes

- Additional information
  o None

- Recourse
  o Entity in charge: Customs Department (Kabul Headquarters)
  o Unit in charge: Customs Operations
  o Person in charge: Shamroz Khan Masjidi (Director of Customs Operations) / (+93) 79 733 2334

Apply for Request to Export Letter

- Contact details
  o Entity in charge: ACCI
  o Unit in charge: Export Management
  o Person in charge: Mir Zaman Popal (Exports Manager) / (+93) 70 022 2827

- Expected results
  o Packing list

- Requirements
  o Up-to-date trader’s license with zero outstanding tax liabilities
o Up-to-date registration in ASYCUDA customs tracking system

- Time frame
  o Waiting time in queue: 5 minutes
  o Processing time: 5 minutes
  o Waiting time until next step: 5 minutes

- Legal justification?
  o None available

- Recourse
  o Entity in charge: Customs Department (Kabul Headquarters)
  o Unit in charge: Customs Operations
  o Person in charge: Shamroz Khan Masjidi (Director of Customs Operations) / (+93) 79 733 2334

Obtain Request to Export Letter

- Contact details
  o Entity in charge: ACCI
  o Unit in charge: Export Management
  o Person in charge: Mir Zaman Popal (Exports Manager) / (+93) 70 022 2827

- Expected results
  o Request to Export letter

- Requirements
  o Up-to-date trader’s license with zero outstanding tax liabilities
  o Up-to-date registration in ASYCUDA customs tracking system

- Costs
  o No fees

- Time frame
  o Waiting time in queue: 5 minutes
  o Processing time: 5 minutes
  o Waiting time until next step: 5 minutes

- Legal justification
  o None available

- Recourse
  o Entity in charge: Customs Department (Kabul Headquarters)
  o Unit in charge: Customs Operations
  o Person in charge: Shamroz Khan Masjidi (Director of Customs Operations) / (+93) 79 733 2334

3.) Prepare Packing List (ACCI Airport Office)

Note: traders have the option to prepare their own packing list, if they are familiar with all required information required on this document. ACCI does not charge traders for preparing the packing list.
Enter Kabul Airport Customs Control Area

- **Contact details**
  - Entity in charge: Customs Department
  - Unit in charge: Kabul Airport Customs Control
  - Person in charge: Haji Azizullah Aziz (Deputy Director) / (+93) 70 064 7083

- **Expected results**
  - Entry

- **Requirements**
  - ACCI Request to Export letter

- **Time frame**
  - Waiting time in queue: 5 minutes
  - Waiting time until next step: 3 minutes

- **Additional information**
  - ACCI Request to Export Letter must be signed by Haji Azizullah Aziz (or another senior management official) before entry can be approved.

- **Recourse**
  - Entity in charge: Customs Department
  - Unit in charge: Kabul Airport Customs Control
  - Person in charge: Khalid Akram (Director) / (+93) 78 694 9168

Request Packing List

- **Contact details**
  - Entity in charge: ACCI
  - Unit in charge: ACCI Airport Office
  - Person in charge: Iwaz Amiri (Branch Manager) / (+93) 79 912 3577

- **Expected results**
  - Packing list

- **Requirements**
  - Up-to-date trader’s license with zero outstanding tax liabilities
  - Up-to-date registration in ASYCUDA customs tracking system
  - ACCI Request to Export letter

- **Time frame**
  - Waiting time in queue: 5 minutes
  - Processing time: 5 minutes
  - Waiting time until next step: 5 minutes

- **Legal justification?**
  - None available

- **Recourse**
  - Entity in charge: ACCI
  - Unit in charge: Export Management
  - Person in charge: Mir Zaman Popal (Exports Manager) / (+93) 70 022 2827
Obtain Packing List

- Contact details
  - Entity in charge: ACCI
  - Unit in charge: ACCI Airport Office
  - Person in charge: Iwaz Amiri (Branch Manager) / (+93) 79 912 3577
- Expected results
  - Packing List
- Requirements
  - Up-to-date trader’s license with zero outstanding tax liabilities
- Costs
  - No fees
- Time frame
  - Waiting time in queue: 5 minutes
  - Processing time: 5 minutes
  - Waiting time until next step: 5 minutes
- Legal justification
  - None available
- Recourse
  - Entity in charge: ACCI
  - Unit in charge: Export Management
  - Person in charge: Mir Zaman Popal (Exports Manager) / (+93) 70 022 2827

4.) Obtain ACCI Customs Invoice (ACCI Airport Office)

Request Invoice

- Contact details
  - Entity in charge: ACCI
  - Unit in charge: ACCI Airport Office
  - Person in charge: Iwaz Amiri (Branch Manager) / (+93) 79 912 3577
- Expected results
  - Calculation of amount of fees paid to ACCI (.1% of total shipment value)
- Requirements
  - Up-to-date trader’s license with zero outstanding tax liabilities
  - Up-to-date registration in ASYCUDA customs tracking system
  - Packing List
- Time frame
  - Waiting time in queue: 5 minutes
  - Processing time: 5 minutes
  - Waiting time until next step: 5 minutes
- Legal justification
  - None available
- Additional information
• None

• Recourse
  o Entity in charge: ACCI
  o Unit in charge: Export Management
  o Person in charge: Mir Zaman Popal (Exports Manager) / (+93) 70 022 2827

Pay for Invoice

• Contact details
  o Entity in charge: ACCI
  o Unit in charge: ACCI Airport Office
  o Person in charge: Iwaz Amiri (Branch Manager) / (+93) 79 912 3577

• Expected results
  o No receipt – fee amount is included on the Customs Invoice itself

• Requirements
  o Up-to-date trader’s license with zero outstanding tax liabilities
  o Up-to-date registration in ASYCUDA customs tracking system
  o Packing List

• Costs
  o .1% of total shipment value
  o Payment can be made in cash at the ACCI Airport Office

• Time frame
  o Waiting time in queue: 5 minutes
  o Processing time: 5 minutes
  o Waiting time until next step: 5 minutes

• Legal justification
  o None available

• Additional information
  o None

• Recourse
  o Entity in charge: ACCI
  o Unit in charge: Export Management
  o Person in charge: Mir Zaman Popal (Exports Manager) / (+93) 70 022 2827

Obtain Invoice

• Contact details
  o Entity in charge: ACCI
  o Unit in charge: ACCI Airport Office
  o Person in charge: Iwaz Amiri (Branch Manager) / (+93) 79 912 3577

• Expected results
  o Customs Invoice, signed and stamped by ACCI officer

• Requirements
  o Up-to-date trader’s license with zero outstanding tax liabilities
  o Up-to-date registration in ASYCUDA customs tracking system
5. Obtain Certificate of Origin (ACCI Airport Office)

Apply for Certificate of Origin

- Contact details
  - Entity in charge: ACCI
  - Unit in charge: ACCI Airport Office
  - Person in charge: Iwaz Amiri (Branch Manager) / (+93) 79 912 3577

- Expected results
  - Certificate of Origin

- Requirements
  - Up-to-date trader's license with zero outstanding tax liabilities
  - Packing List

- Time frame
  - Waiting time in queue: 5 minutes
  - Processing time: 10 minutes
  - Waiting time until next step: 5 minutes

- Legal justification?
  - None available

- Additional information
  - There are three different types of Certificates of Origin issued by ACCI, depending on the destination country. There is one for countries belonging to the South Asian Free Trade Area (SAFTA), one for China, and one for all other countries.

- Recourse
  - Entity in charge: ACCI
  - Unit in charge: Export Management
  - Person in charge: Mir Zaman Popal (Exports Manager) / (+93) 70 022 2827
• Contact details
  o Entity in charge: ACCI
  o Unit in charge: ACCI Airport Office
  o Person in charge: Iwaz Amiri (Branch Manager) / (+93) 79 912 3577
• Expected results
  o Certificate of Origin
• Requirements
  o Up-to-date trader’s license with zero outstanding tax liabilities
  o Packing List
• Time frame
  o Waiting time in queue: 5 minutes
  o Processing time: 5 minutes
• Legal justification
  o None available
• Additional information
  o There are no fees for obtaining a Certificate of Origin
• Recourse
  o Entity in charge: ACCI
  o Unit in charge: Export Management
  o Person in charge: Mir Zaman Popal (Exports Manager) / (+93) 70 022 2827

6.) Obtain Single Administrative Document (SAD)

Note: This entire step must be performed by customs brokers, who have access to the ASYCUDA system. A trader cannot perform this function independently.

Contract with Customs Broker, Apply for SAD

• Contact details
  o Entity in charge: Afghanistan Customs Brokers Association
  o Unit in charge: Airport Customs Brokers Union
  o Person in charge: Suleiman Sharifi (Head of Airport Customs Brokers Union / (+93) 78 462 4435
• Expected results
  o SAD
• Requirements
  o Up-to-date trader’s license with zero outstanding tax liabilities
  o Up-to-date registration in ASYCUDA customs tracking system
  o ACCI Customs Invoice
• Costs
  o Each trader must negotiate service fees directly with their selected customs broker. These fees depend on the complexity of the shipment and the number of steps that the customs broker is involved in.
• Time frame
Waiting time in queue: 5 minutes
Processing time: 5 minutes
Waiting time until next step: 5 minutes

- Legal justification?
  - None available

- Recourse
  - Entity in charge: Customs Department (Kabul Headquarters)
  - Unit in charge: Customs Operations – Customs Brokers Oversight Unit
  - Person in charge: Mirwais Kamawal (Manager) / (+93) 78 633 8494

7.) Inspections Clearance

Apply for customs inspection

- Contact details
  - Entity in charge: Kabul Airport Customs Department
  - Unit in charge: Reception Office
  - Person in charge: Naimatullah Amirkhail (Manager) / (+93) 78 777 1959

- Expected results
  - Appointment for inspection

- Requirements
  - SAD

- Time frame
  - Waiting time in queue: 5 minutes
  - Processing time: 5 minutes
  - Waiting time until next step: 3 minutes

- Legal justification
  - None available

- Additional information
  - The Reception Office Manager will enter the trader's information from his/her SAD form, and the computer system will automatically generate the customs officials assigned to the inspection. The inspectors will then go with the trader to inspect the shipment.

- Recourse
  - Entity in charge: Kabul Airport Customs Department
  - Unit in charge: Office of the Director
  - Person in charge: Khalid Akram (Director) / (+93) 78 694 9168

Undergo customs inspection

- Contact details
  - Entity in charge: Kabul Airport Customs Department
  - Unit in charge: Inspection Office
  - Person in charge: Akram Stanakzai (Head of Inspection Office) / (+93) 70 028
728

- **Expected results**
  - Signature of all inspection officers (3 different signatures) on back of SAD form
- **Requirements**
  - SAD
- **Time frame**
  - Waiting time in queue: 5 minutes
  - Processing time: 15 minutes
  - Waiting time until next step: 3 minutes
- **Legal justification**
  - None available
- **Additional information**
  - Shipments will be inspected in the presence of the trader, with samples selected randomly
- **Recourse**
  - Entity in charge: Kabul Airport Customs Department
  - Unit in charge: Office of the Director
  - Person in charge: Khalid Akram (Director) / (+93) 78 694 9168

### 8. Obtain Release Form (Green Form)

*Note: This step requires the assistance of a customs broker, who will print out the ‘P-Number’ forms that facilitate the fee payments to Da Afghanistan Bank.*

#### Apply for Release Form

- **Contact details**
  - Entity in charge: Kabul Airport Customs Department
  - Unit in charge: Release Order Office
  - Person in charge: Mohammad Hamed (Head of Release Order Office) / (+93) 70 060 7745
- **Expected results**
  - Release Form (Green Form), without signatures
  - P-Number forms (two slight different forms), without signatures
- **Requirements**
  - SAD with all three customs inspection signatures on backside
- **Time frame**
  - Waiting time in queue: 5 minutes
  - Processing time: 5 minutes
  - Waiting time until next step: 3 minutes
- **Legal justification**
  - None available
- **Additional information**
  - The P-Number forms shows the fee amounts that must be paid to the Customs
**Export Guide on Carpets**

Department through Da Afghanistan Bank, which totals 400 AFN

- **Recourse**
  - Entity in charge: Kabul Airport Customs Department
  - Unit in charge: Office of the Director
  - Person in charge: Khalid Akram (Director) / (+93) 78 694 9168

**Pay customs fees**

- **Contact details**
  - Entity in charge: Da Afghanistan Bank
  - Unit in charge: Kabul Airport Customs Control Branch
- **Expected results**
  - Payment slip from Da Afghanistan Bank
  - Signed and stamped P-Number forms
- **Requirements**
  - P-Number forms, without signatures
- **Costs**
  - Electronic export fee: 300 AFN
  - Customs seal: 100 AFN
- **Time frame**
  - Waiting time in queue: 5 minutes
  - Processing time: 5 minutes
  - Waiting time until next step: 5 minutes
- **Legal justification**
  - None available
- **Additional information**
  - None
- **Recourse**
  - Entity in charge: Kabul Airport Customs Department
  - Unit in charge: Office of the Director
  - Person in charge: Khalid Akram (Director) / (+93) 78 694 9168

**Obtain Release Form**

- **Contact details**
  - Entity in charge: Kabul Airport Customs Department
  - Unit in charge: Inspection Office
  - Person in charge: Akram Stanakzai (Head of Inspection Office) / (+93) 70 028 728
- **Expected results**
  - Release Form signed by Haji Azizullah Aziz, Akram Stanakzai, and Mohammad Hamed
- **Requirements**
  - SAD with all three customs inspection signatures on backside
o Receipt from Da Afghanistan Bank for 400 AFN payment
  o Signed and stamped P-Number forms

- Time frame
  o Waiting time in queue: 5 minutes
  o Processing time: 5 minutes
  o Waiting time until next step: 5 minutes

- Legal justification
  o None available

- Additional information
  o None

- Recourse
  o Entity in charge: Kabul Airport Customs Department
  o Unit in charge: Office of the Director
  o Person in charge: Khalid Akram (Director) / (+93) 78 694 9168

9.) Submit Documents to Archive Office

- Contact details
  o Entity in charge: Kabul Airport Customs Department
  o Unit in charge: Archive Office
  o Person in charge: Ahmad Shah Amiri (Head of Archive Office) / (+93) 70 727 5446

- Expected results
  o Copies of all documents for personal records

- Requirements
  o Request to Export Letter
  o Packing List
  o ACCI Customs Invoice
  o Certificate of Origin
  o SAD
  o P-Number forms
  o Da Afghanistan Bank receipt
  o Release Form (Green Form)

- Time frame
  o Waiting time in queue: 5 minutes
  o Processing time: 5 minutes
  o Waiting time until next step: 5 minutes

- Legal justification
  o None available

- Additional information
  o None

- Recourse
  o Entity in charge: Kabul Airport Customs Department
  o Unit in charge: Office of the Director
  o Person in charge: Khalid Akram (Director) / (+93) 78 694 9168
10.) Submit Release Order to Export Warehouse

- **Contact details**
  - Entity in charge: Kabul Airport Customs Department
  - Unit in charge: Export Warehouse
  - Person in charge: Syed Jalal Hashimi (Head of Export Warehouse) / (+93) 70 001 4336

- **Expected results**
  - Release Form (Green Form) signed by the warehouse manager

- **Requirements**
  - Release Form (Green Form)

- **Time frame**
  - Waiting time in queue: 5 minutes
  - Processing time: 3 minutes
  - Waiting time until next step: 3 minutes

- **Legal justification**
  - None available

- **Additional information**
  - None

- **Recourse**
  - Entity in charge: Kabul Airport Customs Department
  - Unit in charge: Office of the Director
  - Person in charge: Khalid Akram (Director) / (+93) 78 694 9168

11.) Submit Release Order to Airline

*Note: At any given time, there are different airlines providing cargo shipping services. The airlines that are heavily involved in cargo shipping, like Ariana Airways and Kam Air, have small offices located just outside the Customs Control area. This process does not involve any additional forms, signatures, or stamps.*
Chapter 2B: Step-By-Step Export Process, Ground Transport

1.) Obtain Permission to Export Letter from Handicrafts Promotion Center [Carpets & Handicrafts]

Apply for Permission to Export Letter

- Contact details
  - Entity in charge: Ministry of Commerce & Industries
  - Unit in charge: Handicrafts Promotion Center
  - Person in charge: Mohammad Kareem (Marketing Officer) / (+93) 78 320 0921
- Expected results
  - Appointment for inspection
- Requirements
  - Invoice (not ACCI Customs Invoice, but rather an invoice produced by the company itself, listing the value of each product)
  - Traders License
  - Products designated for shipping
- Time frame
  - Waiting time in queue: 5 minutes
  - Processing time: 5 minutes
  - Waiting time until next step: 5 minutes
- Legal justification
  - None available
- Additional information
  - None
- Recourse
  - Entity in charge: Ministry of Commerce & Industries
  - Unit in charge: Handicrafts Promotion Center
  - Person in charge: Mir Azam Kaifar (President) / (+93) 79 921 0957

Inspection of products

- Contact details
  - Entity in charge: Ministry of Commerce & Industries
  - Unit in charge: Handicrafts Promotion Center
  - Person in charge: Mohammad Kareem (Marketing Officer) / (+93) 78 320 0921
- Expected results
  - Approval from inspectors
- Requirements
  - Products designated for shipping
- Time frame
- Waiting time in queue: 5 minutes
- Processing time: 20 minutes
- Waiting time until next step: 5 minutes

- Additional information
  - None

- Recourse
  - Entity in charge: Ministry of Commerce & Industries
  - Unit in charge: Handicrafts Promotion Center
  - Person in charge: Mir Azam Kaifar (President) / (+93) 79 921 0957

### Pay for Permission to Export Letter

- **Contact details**
  - Entity in charge: Ministry of Commerce & Industries
  - Unit in charge: Handicrafts Promotion Center
  - Person in charge: Nabi Naji (Finance Officer) / (+93) 78 430 1549

- **Expected results**
  - Receipt for Permission to Export Letter

- **Requirements**
  - Approval of inspectors (no documents needed for signing/stamping)

- **Cost**
  - Fee of 1% of total shipment value (value estimated by the trader)
  - Payment is made in cash

- **Time frame**
  - Waiting time in queue: 5 minutes
  - Processing time: 5 minutes
  - Waiting time until next step: 5 minutes

- **Recourse**
  - Entity in charge: Ministry of Commerce & Industries
  - Unit in charge: Handicrafts Promotion Center
  - Person in charge: Mir Azam Kaifar (President) / (+93) 79 921 0957

### Obtain Permission Letter

- **Contact details**
  - Entity in charge: Ministry of Commerce & Industries
  - Unit in charge: Handicrafts Promotion Center
  - Person in charge: Mir Azam Kaifar (President) / (+93) 79 921 0957

- **Expected results**
  - Receive copy of Permission to Export Letter

- **Requirements**
  - Payment receipt

- **Time frame**
  - Waiting time in queue: 5 minutes
  - Processing time: 5 minutes
• Additional information
  o A copy of the Permission to Export Letter is also sent to the Ministry of Commerce & Industries
• Recourse
  o Entity in charge: Ministry of Commerce & Industries
  o Unit in charge: International Trade Department
  o Person in charge: Mir Sayed Sayeedi (Director General for Private Sector) / (+93) 79 052 097

2.) Prepare Packing List (At ‘One-Stop-Shop’)

*Note: traders have the option to prepare their own packing list, if they are familiar with all required information required on this document. ACCI does not charge traders for preparing the packing list.*

Visit Customs ‘One-Stop-Shop’

• Contact details
  o Entity in charge: Ministry of Interior
  o Unit in charge: Customs Security
  o Person in charge: Customs Department Facility Commandant
• Expected results
  o Entry
• Requirements
  o Trader’s license
• Time frame
  o Waiting time in queue: 5 minutes
  o Waiting time until next step: 3 minutes
• Additional information
  o Traders should enter the main gate at the Customs Department HQ and then request directions to the ‘One-Stop-Shop’
• Recourse
  o Entity in charge: EPAA
  o Unit in charge: EPAA ‘One-Stop-Shop’ Unit
  o Person in charge: Abdul Wahid Sultani (Manager OSS) / (+93) 74 490 9722

Request Packing List

• Contact details
  o Entity in charge: ACCI
  o Unit in charge: ‘One-Stop-Shop’ (OSS) Unit
  o Person in charge: Abdul Ghafoor Ahmad (OSS ACCI Officer) / (+93) 77 882 8532
• Expected results
31

- Packing list

• Requirements
  - Up-to-date trader’s license with zero outstanding tax liabilities

• Time frame
  - Waiting time in queue: 5 minutes
  - Processing time: 5 minutes
  - Waiting time until next step: 5 minutes

• Legal justification?
  - None available

• Recourse
  - Entity in charge: ACCI
  - Unit in charge: Export Management
  - Person in charge: Mir Zaman Popal (Exports Manager) / (+93) 70 022 2827

**Obtain Packing List**

• Contact details
  - Entity in charge: ACCI
  - Unit in charge: ‘One-Stop-Shop’ (OSS) Unit
  - Person in charge: Abdul Ghafoor Ahmad (OSS ACCI Officer) / (+93) 77 882 8532

• Expected results
  - Packing List

• Requirements
  - Up-to-date trader’s license with zero outstanding tax liabilities

• Costs
  - No fees

• Time frame
  - Waiting time in queue: 5 minutes
  - Processing time: 5 minutes
  - Waiting time until next step: 5 minutes

• Legal justification
  - None available

• Recourse
  - Entity in charge: ACCI
  - Unit in charge: Export Management
  - Person in charge: Mir Zaman Popal (Exports Manager) / (+93) 70 022 2827

3.) Obtain ACCI Customs Invoice (At ‘One-Stop-Shop’)

**Request Invoice**

• Contact details
  - Entity in charge: ACCI
• Unit in charge: 'One-Stop-Shop' (OSS) Unit
  • Person in charge: Abdul Ghafoor Ahmad (OSS ACCI Officer) / (+93) 77 882 8532
• Expected results
  • Calculation of amount of fees paid to ACCI (.1% of total shipment value)
• Requirements
  • Up-to-date trader’s license with zero outstanding tax liabilities
  • Up-to-date registration in ASYCUDA customs tracking system
  • Packing List
• Time frame
  • Waiting time in queue: 5 minutes
  • Processing time: 5 minutes
  • Waiting time until next step: 5 minutes
• Legal justification
  • None available
• Additional information
  • None
• Recourse
  • Entity in charge: ACCI
  • Unit in charge: Export Management
  • Person in charge: Mir Zaman Popal (Exports Manager) / (+93) 70 022 2827

Pay for Invoice

• Contact details
  • Entity in charge: ACCI
  • Unit in charge: 'One-Stop-Shop' (OSS) Unit
  • Person in charge: Abdul Ghafoor Ahmad (OSS ACCI Officer) / (+93) 77 882 8532
• Expected results
  • No receipt – fee amount is included on the Customs Invoice itself
• Requirements
  • Up-to-date trader’s license with zero outstanding tax liabilities
  • Up-to-date registration in ASYCUDA customs tracking system
  • Packing List
• Costs
  • .1% of total shipment value
  • Payment can be made in cash at the OSS
• Time frame
  • Waiting time in queue: 5 minutes
  • Processing time: 5 minutes
  • Waiting time until next step: 5 minutes
• Legal justification
  • None available
• Additional information
Obtain Invoice

- **Contact details**
  - Entity in charge: ACCI
  - Unit in charge: ‘One-Stop-Shop’ (OSS) Unit
  - Person in charge: Abdul Ghafoor Ahmad (OSS ACCI Officer) / (+93) 77 882 8532

- **Expected results**
  - Customs Invoice, signed and stamped by ACCI officer

- **Requirements**
  - Up-to-date trader’s license with zero outstanding tax liabilities
  - Up-to-date registration in ASYCUDA customs tracking system
  - Packing List

- **Time frame**
  - Waiting time in queue: 5 minutes
  - Waiting time until next step: 5 minutes

- **Legal justification**
  - None available

- **Additional information**
  - None

- **Recourse**
  - Entity in charge: ACCI
  - Unit in charge: Export Management
  - Person in charge: Mir Zaman Popal (Exports Manager) / (+93) 70 022 2827

4.) Obtain Certificate of Origin (At ‘One-Stop-Shop’)

Apply for Certificate of Origin

- **Contact details**
  - Entity in charge: ACCI
  - Unit in charge: ‘One-Stop-Shop’ (OSS) Unit
  - Person in charge: Abdul Ghafoor Ahmad (OSS ACCI Officer) / (+93) 77 882 8532

- **Expected results**
  - Certificate of Origin

- **Requirements**
  - Up-to-date trader’s license with zero outstanding tax liabilities
Obtain Certificate of Origin

- Contact details
  - Entity in charge: ACCI
  - Unit in charge: ‘One-Stop-Shop’ (OSS) Unit
  - Person in charge: Abdul Ghafoor Ahmad (OSS ACCI Officer) / (+93) 77 882 8532

- Expected results
  - Certificate of Origin

- Requirements
  - Up-to-date trader’s license with zero outstanding tax liabilities
  - Packing List

- Time frame
  - Waiting time in queue: 5 minutes
  - Processing time: 5 minutes

- Legal justification
  - None available

- Additional information
  - There are no fees for obtaining a Certificate of Origin

- Recourse
  - Entity in charge: ACCI
  - Unit in charge: Export Management
  - Person in charge: Mir Zaman Popal (Exports Manager) / (+93) 70 022 2827

5.) Obtain Single Administrative Document (SAD)

*Note: This entire step must be performed by customs brokers, who have access to the ASYCUDA*
A trader cannot perform this function independently. The ‘One-Stop-Shop’ and the customs brokers office are located on the same property on Jalalabad Road, but are entered by different gates.

Visit Kabul Customs Department (or local regional customs office)

- Contact details
  - Entity in charge: MOI
  - Unit in charge: Customs Security
  - Person in charge: Customs Department Facility Commandant

- Expected results
  - Entry

- Requirements
  - Trader’s license

- Time frame
  - Waiting time in queue: 5 minutes
  - Waiting time until next step: 5 minutes

- Recourse
  - Entity in charge: Kabul Customs Department
  - Unit in charge: Office of Customs Director
  - Person in charge: Sayed Mahmood Sadat (Director) / (+93) 70 599 0000

Contract with Customs Broker, Apply for SAD

- Contact details
  - Entity in charge: Afghanistan Customs Brokers Association
  - Unit in charge: Kabul Customs Brokers Union
  - Person in charge: Farid Sultani (Head of Kabul Customs Brokers Union) / (+93) 70 027 6025

- Expected results
  - SAD

- Requirements
  - Up-to-date trader’s license with zero outstanding tax liabilities
  - Up-to-date registration in ASYCUDA customs tracking system
  - ACCI Customs Invoice
  - Packing List

- Costs
  - Each trader must negotiate service fees directly with their selected customs broker. These fees depend on the complexity of the shipment and the number of steps that the customs broker is involved in.

- Time frame
  - Waiting time in queue: 5 minutes
  - Processing time: 5 minutes
  - Waiting time until next step: 5 minutes

- Legal justification?
 o None available

- Recourse
  o Entity in charge: Customs Department (Kabul Headquarters)
  o Unit in charge: Customs Operations – Customs Brokers Oversight Unit
  o Person in charge: Mirwais Kamawal (Manager) / (+93) 78 633 8494

6.) Clear Border Customs

Note: Afghanistan has 11 ground customs border crossing points. Each ground border control point is going to have different procedures for how, exactly, to submit all necessary paperwork. As long as the traders or freight companies have all required documents, then they should be able to clear Afghan customs without any issue.
Chapter 3: Destination-Specific Requirements [Target Markets]

Germany
The European Union is a heavily regulated market, with a list of advanced food safety tests required for food products. At present, the Afghan Government lacks the capacity to perform many of these tests. Consequently, Afghan traders often face the difficult decision of whether they should go ahead with a shipment and risk denial of entry at an EU border control point, or forego the EU market altogether.

Experience has shown that the perception of high risk for Afghan traders is very real. Afghan shipments of raisins have been denied entry on numerous occasions over the last several years.

Another barrier to entry for Afghan traders in the EU market are voluntary quality control standards that many buyers require from their suppliers. The Afghan Government should consider further research into common sourcing certifications required by EU companies (especially related to foodstuffs), and consider how such certifications can be obtained in Afghanistan.

Traders with interested buyers in Germany and other EU countries should work closely with their shipping company, their buyer, and the Afghanistan Chamber of Commerce & Industries (ACCI) in order to reduce the risk of rejection at an EU border control point.

Required Forms

- Certificate of Origin (A Form)

Tariffs

<table>
<thead>
<tr>
<th>HS Code</th>
<th>Product</th>
<th>Total Tariff (MFN Duties) %</th>
</tr>
</thead>
<tbody>
<tr>
<td>080620</td>
<td>Raisins</td>
<td>2.40%</td>
</tr>
<tr>
<td>080250</td>
<td>Pistachios, Fresh or Dried</td>
<td>1.60%</td>
</tr>
<tr>
<td>080420</td>
<td>Figs (Fresh or Dried)</td>
<td>8.00%</td>
</tr>
<tr>
<td>080212</td>
<td>Almonds, Fresh or Dried (Shelled)</td>
<td>0.00%</td>
</tr>
<tr>
<td>081310</td>
<td>Apricot (Dried)</td>
<td>5.60%</td>
</tr>
<tr>
<td>121190</td>
<td>Plants (Medicinal, Perfumary, Insecticidal)</td>
<td>0.00%</td>
</tr>
<tr>
<td>091020</td>
<td>Saffron</td>
<td>0.00%</td>
</tr>
<tr>
<td>570110</td>
<td>Carpets, Knotted</td>
<td>1.05%</td>
</tr>
</tbody>
</table>

Source: International Trade Centre Market Access Map

United States
Most Afghan exports to the United States are tariff-free, as a result of the US Government’s Generalized System of Preferences (GSP) program. The GSP program covers many of Afghanistan’s key exports, to includes various types of dried fruits and nuts, gemstones and jewelry, many types of carpets and rugs, and most handicraft items.
Required Forms

- Certificate of Origin (A Form)

Tariffs

<table>
<thead>
<tr>
<th>HS Code</th>
<th>Product</th>
<th>Total Tariff (MFN Duties) %</th>
</tr>
</thead>
<tbody>
<tr>
<td>570110</td>
<td>Carpets, Knotted</td>
<td>0.0</td>
</tr>
</tbody>
</table>

Source: International Trade Centre Market Access Map

UAE

According to the World Trade Organization, the UAE has few barriers to trade, tariff or non-tariff. The UAE is highly accessible to Afghan traders by air, with sea access available following ground transit through Pakistan to the Karachi Port, or through Iran to the Chabahar Port. Afghan traders and Government officials have not report any issues with the UAE customs clearance process.

Required Forms

- Certificate of Origin (A Form)

Tariffs

<table>
<thead>
<tr>
<th>HS Code</th>
<th>Product</th>
<th>Total Tariff (MFN Duties) %</th>
</tr>
</thead>
<tbody>
<tr>
<td>570110</td>
<td>Carpets, Knotted</td>
<td>6.50%</td>
</tr>
</tbody>
</table>

Source: International Trade Centre Market Access Map
Chapter 4: Export Support Facilities

Export Promotion Agency of Afghanistan (EPAA)

Support services available at EPAA:

- **Trade fair notification service**: EPAA operates a fee-based exhibition notification scheme, in which traders can pay an annual fee to receive email about upcoming sales exhibitions.
- **Training**: EPAA conducts regular training for traders on export-related soft-skills. There is no published schedule available online, and traders must contact EPAA officials to obtain details about training programs.

Afghanistan Chamber of Commerce & Industries (ACCI)

Support services available at ACCI:

- **Packing List**: ACCI will prepare a packing list for traders, free of cost.
- **Invoice**: Preparing standardized invoice to accompany shipment.
- **Certificate of Origin**: Preparing standardized Certificate of Origin.
- **Customs broker introductions**: ACCI officials can, upon request, provide contact information for customs brokers to assist in the export process.
- **Shipping company introductions**: ACCI officials can, upon request, provide contact information for licensed shipping companies for the transport of exporter’s goods.
Customs Department ‘One-Stop-Shop’ (OSS)

About ‘One-Stop-Shop’: The OSS was established in 2010 as a joint partnership between EPAA, ACCI, Kabul Customs Department. The OSS is managed by EPAA, with operational expenses paid for by the Kabul Customs Department.

Support services available at the one-stop-shop:

- **Additional quality certifications provided by industry associations:** For example, document from the Afghan Carpet Exporters Guild providing details about the knot-count in a carpet.
- **ACCI support services:** The OSS has a dedicated desk for an official from the ACCI to perform such duties as prepare the Packing List, Invoice, and Certificate of Origin.
- **Transit Form:** Issuing transit forms for shipments that must transit through one or more countries before arriving at its final destination.
Customs Department

Services available at Customs Department:

- *Customs Clearance document:* The Customs Department headquarters issues the exporters a customs clearance document as the final step in processing the paperwork for a shipment abroad.
- *Registration in the ASYCUDA system:* The Customs Department manages the registration of traders in the ASYCUDA system, which tracks exports internationally.
- *Customs brokers:* There are approximately 80 licensed customs brokers in Afghanistan who have been trained to assist traders in the customs clearance process. Many of these brokers share an office space in the main Customs Department building, in Kabul.

Ministry of Commerce & Industries (MoCI)

Support services available at the MoCI include:

- *The Directorate of Exhibitions:* The Directorate of Exhibitions is responsible for supporting traders in displaying their goods at trade fairs and exhibitions abroad.
Support services at the Handicrafts Promotion Center include:

- **Issuing Permission to Export letter**: The Handicrafts Promotion Center issues a letter to traders to certify that handicrafts items (e.g. carpets, jewellery, etc.) has been inspected and that inspection fees have been paid.
Chapter 5: Example Documents

Example, Packing List
Example of a packing list brought to ACCI in order to start the export process.
Example, Invoice
This is an example of an invoice prepared by ACCI, as one of the initial steps of the export process.

![Invoice Image]

<table>
<thead>
<tr>
<th>No</th>
<th>Quantity</th>
<th>Description of Goods</th>
<th>Unit price USD</th>
<th>Total price USD</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>600 CTNS 12000KGS</td>
<td>FRESH MELON SORT (1)</td>
<td>0.37</td>
<td>4440.90</td>
</tr>
</tbody>
</table>

Total Amount say
US $ : FOUR THOUSAND FOUR HUNDRED FOURTY ONLY

ABDUL RAHIM SADAT LTD
Certificate of Origin (China)
This Certificate of Origin is exclusively for exports to China
Certificate of Origin (SAFTA)

This Certificate of Origin is for exports to SAFTA countries.

---

**CERTIFICATE OF ORIGIN**

**(SOUTH ASIAN FREE TRADE AREA)**

1. Goods consigned from (exporter's business name, address, country):
   
   HEKMAT AZIZ NOORI LTD
   
   T/L: 3141-3949, INDUSTRIAL PARK KABUL, AFGHANISTAN
   
   TEL: +93 799 533 481

2. Goods consigned to (Consignee's name, address, country):
   
   SHRI NIWAS FOOD INDUSTRIES
   
   C-26, LAWRENCE ROAD INDUSTRIAL AREA DELHI-110035 INDIA

3. Means of Transport and route (as far as known):
   
   By Road: KABUL TO YORKHAM TO PAKISTAN TO WAGAH IN TRANSIT TO INDIA

---

4. For Official use

---

5. HS Code
6. Marks and numbers of packages
7. Number and kind of packages: description of goods
8. Origin criterion (see notes overleaf)
9. Gross weight or other quantity
10. Number and date of invoices
11. F.o.b. value in US $  

---

- **Reference No.: 3608**
- **SOUTH ASIAN FREE TRADE AREA (SAFTA)**
- **(combined declaration and certificate)**
- **Issued in AFGHANISTAN**
- **see notes overleaf**

---

12. Declaration by the exporter:

The undersigned hereby declares that the above details and statements are correct: that all the goods were produced in **AFGHANISTAN** (country) and that they comply with the origin requirements specified for these goods in **SAFTA** for goods exported to **INDIA** (importing country).

13. Certificate

It is hereby certified on the basis of control carried out, that the declaration by the exporter is correct.

Place and date, signature and stamp of certifying authority:

---

Date: 11/06/2017

Place: Signature of authorized signatory

---

46
Certificate of Origin (General)

This Certificate of Origin is for exports to all countries that are not China or members of SAFTA.

[Certificate image]
Transit Certificate
This is a document that facilitates the transit of Afghan goods through other countries in the region on their way to their end destination.
**Customs Clearance Form**

This document is the final form necessary for Afghan traders to clear customs and exit Afghan territory.
India Air Corridor Application
These papers are the new application form to access the air corridor between Afghanistan and India.
EU Customs Reject Letter
This is an example of a letter notifying an Afghan trader that their raisins have been rejected, in this case due to ochratoxin A levels.